

A NEW ONLINE BANKING SYSTEM IS COMING - JULY 18, 2025



July 17, 2025 - Our current internet banking **services will STOP** and will no longer be available.

Citizens Bank of Edinburg is excited to announce we are upgrading our online banking systems to better serve your banking needs. With the new Online Banking platform, you can:

- View and manage your accounts
- Categorize your spending
- Transfer money

SAFE, CONVENIENT, AND EASY BANKING EXPERIENCE

COMMUNITY FOCUSED AND LOCALLY SERVICED

HIGHLY PERSONABLE CUSTOMER SERVICE

Login - July 18, 2025

Our new system will be live. You can access the system directly from our website, www.edinburgbank.net. For added security, usernames will now need to be 6-15 characters, that can include all or a combination of uppercase, lowercase or numbers but **NO SPECIAL CHARACTERS**. If your previous username does not meet the new requirements, the bank will be contacting you shortly to provide a new username. **All users will be required to create a new password.**

History - Please note you will have access to 12 months of statements and one years' worth of transaction activity history from the previous system. New transaction history will begin July 18, 2025.

Categories - If you previously categorized your transactions in online banking, be sure to note any changes in the categories moving forward in the new system.



Citizens Bank of Edinburg

844-623-5284 | www.edinburgbank.net

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